

LEVEL 5 DEPARTMENTAL MANAGER APPRENTICESHIP

Subject Area

Student Type

Study Mode

Business &
Professional

Adults

Part Time

What is the course about?

An operations or departmental manager is typically responsible for managing teams and/or projects, as well as planning, delivering, and achieving departmental goals and objectives. They play a key role in the operational and policy delivery of their organisation's strategy.

This apprenticeship is designed to offer development opportunities to a wide range of individuals, including those beginning their management careers and seeking their first steps into professional management, as well as those with practical experience who wish to enhance their theoretical understanding of management skills.

The Level 5 Operations/Departmental Manager Apprenticeship is ideal if you manage teams or projects and are responsible for meeting operational or departmental goals as part of your organisation's strategy. A flexible, bespoke package of blended learning solutions is available to meet both individual and organisational needs.

Why should I choose the course?

You should choose this apprenticeship because it offers tailored development opportunities whether you are just starting your management career or already have practical experience. It will help you build both the practical skills and theoretical knowledge needed to effectively manage teams or projects and contribute to achieving your organisation's goals. The flexible learning approach ensures the course fits your individual needs and supports your professional growth within a real work environment.

What will I learn?

The apprenticeship covers a comprehensive range of essential management topics designed to develop your skills and knowledge across key areas of operational and departmental management. These units will equip you to lead teams, manage projects, and contribute effectively to your organisation's success.

The apprenticeship covers the following units:

- Operational management
- Project management
- Finance
- Leading people
- Managing people
- Building relationships
- Communication
- Self-awareness
- Decision making.



**Warrington
& Vale Royal
College**

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Winwick Rd, Warrington WA2 8QA

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Winsford campus
Weaver St, Winsford CW7 4AH

 learner.services@wvr.ac.uk

How is the apprenticeship delivered?

This apprenticeship is delivered through a flexible, blended learning approach tailored to individual and organisational needs. This means you can expect a combination of face-to-face sessions, online learning, and practical work-based activities. The delivery will integrate knowledge, skills, and behaviours through assessments and real work projects, ensuring you can apply what you learn directly in your role while progressing toward the End Point Assessment.

What will the course lead on to?

Upon successful completion, you can register as a full member with the Chartered Management Institute (CMI) and/or the Institute of Leadership & Management (ILM). Those with three years of management experience can apply for chartered manager status through the CMI. You may choose to continue your studies with a degree level apprenticeship. Additionally, the skills and knowledge you gain could open up opportunities for promotion within your organisation.

What support is available?

You will be allocated a designated tutor to guide you through your apprenticeship. We have a team of staff dedicated to providing learning support if required, as well as a Wellbeing Team that is on hand to offer guidance, support and help when needed.

Click here for learning support: <https://wvr.ac.uk/college-life/learning-support>

Why should I choose to study the course at Warrington & Vale Royal College?

We are one of the top-performing further education colleges for apprenticeships. Over nine in ten of our apprentices continue in employment or receive a promotion once they have completed their apprenticeship. We also have a dedicated apprenticeship matching service which matches your skills to a suitable apprenticeship employer. The college is dedicated to supporting you on-programme and helping you progress on to the next step.

What are the entry requirements?

You must have at least one level 2 functional skills qualifications in English or maths or equivalent.

You must be in a strategic management role or have development opportunities to allow you to gather the required evidence.



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