

L2 INTRODUCTION TO CABIN CREW & AVIATION

Subject Area
Student Type
Study Mode

Travel & Tourism
Students aged 16-18
Full Time

What is the course about?

This exciting Level 2 course, designed for learners aged 17+, provides a broad introduction to the aviation and airline sector, with a particular focus on the role of Cabin Crew and ground operations. Drawing on the NCFE Level 2 Certificate in Cabin Crew and the NCFE Level 2 Diploma in Aviation Operations, the course develops the essential knowledge, behaviours, and practical skills required to begin a career in the aviation industry. Students at the college will explore airline operations, customer service, safety and emergency procedures, aviation security, and the realities of working in the customer focused and dynamic travel and tourism industry.

Why should I choose the course?

This course is ideal for learners who dream of working in aviation, travel, or customer facing roles but need a clear and accessible starting point. It builds confidence, professional skills, and industry understanding through engaging practical activities—including simulated inflight service, safety demonstrations, team building activities, and scenario based customer service tasks. Students will benefit from supportive teaching and a curriculum created in line with industry expectations.

What will I learn?

This engaging course explores the practical skills needed for a successful career in the aviation industry. Through hands on training in our mock-up aircraft, you will learn to manage onboard passenger interactions, deliver announcements, respond to emergency scenarios, and apply effective sales techniques while developing essential industry terminology. You will also gain insight into airport operations and a range of ground roles, with an emphasis on health, safety and security expectations. Throughout the course, you will build strong professional standards, including communication, interpersonal skills, appropriate conduct and presentation, preparing you to enter employment in this fast-paced sector.

What will the course lead on to?

Successful learners may progress on to:

- Level 3 Travel & Tourism
- Direct employment opportunities such as:
 - Airline cabin crew
 - Airport passenger services
 - Ground operations roles
 - Aviation customer service roles



**Warrington
& Vale Royal
College**

Warrington Campus
Winwick Rd, Warrington WA2 8QA

 wvr.ac.uk

 01925 494 494

Winsford campus
Weaver St, Winsford CW7 4AH

 learner.services@wvr.ac.uk

The course will also prepare learners for airline recruitment processes and interview skills.

Are there any links with industry and university?

Learners will benefit from strong links with the aviation and travel sector, including:

- Guest speakers from airlines and airports
- Visits to aviation training centres (such as SkyPeople), airport environments, and aviation employers
- Opportunities to engage in mock interviews
- Insight into airline training processes and expectations

What support is available?

You will be allocated a progress coach who will provide you with support to help you succeed on your study programme and progress on to your chosen career or progression path. We have a team of staff dedicated to providing learning support if required, as well as a Welfare Team that is on hand to offer guidance, support and help when needed.

Additionally, eligible students can access a wide range of finance and funding support to help them during their time at college.

Click here for learning support: <https://wvr.ac.uk/college-life/learning-support>

Click here for finance support: <https://wvr.ac.uk/college-life/financial-support>

Why should I choose to study the course at Warrington & Vale Royal College?

Warrington & Vale Royal College offers a welcoming, professional learning environment with expert teachers, strong travel and tourism pathways, and excellent employer engagement. The college is known for high quality vocational training and strong progression outcomes. Students benefit from purpose built teaching spaces, industry relevant activities, and a supportive team dedicated to helping them achieve their goals in the aviation industry.

What are the entry requirements?

You will need a minimum of four GCSEs at grade 3 or above including English and/or maths, or you will have achieved a minimum grade merit in a level 1 course. You will be required to continue to study towards a GCSE grade 4 English and/or maths if not already achieved.

Please note, you must be aged 17 years or over to complete this course. This is because the course is designed to allow learners to progress in to related employment, and applicants must be aged 18+ to work as cabin crew, or at an airport.

Are there any additional costs associated with the course?

You will need to purchase a uniform for this course. Further details will be provided upon enrolment. You will also be asked to pay a contribution towards the cost of trips, which are a mandatory part of the course.



**Warrington
& Vale Royal
College**

Warrington Campus
Winwick Rd, Warrington WA2 8QA

 wvr.ac.uk

 01925 494 494

Winsford campus
Weaver St, Winsford CW7 4AH

 learner.services@wvr.ac.uk

Financial support may be available for eligible learners.



**Warrington
& Vale Royal
College**

Warrington Campus
Winwick Rd, Warrington WA2 8QA

 wvr.ac.uk

 01925 494 494

Winsford campus
Weaver St, Winsford CW7 4AH

 learner.services@wvr.ac.uk